

2 Factor Authentication EHM



Why do we need 2 Factor Authentication?

To enable the linking of EHM to LCS (the Children's Social Care system).

This will allow the systems to share the same demographic information (e.g. family information) and support electronic case transfer between systems (known as 'Step Up' and 'Step Down') once a Single Database is implemented.

What is 2 Factor Authentication?

2 Factor Authentication provides your agency with a secure way of logging into EHM once it is linked to LCS.

The 'Technical' bit: EHM will be moved behind the 'North Somerset Council Firewall', so that it can be linked to LCS and satisfy PSN requirements. Therefore, all agencies will need to have a code as well as their login details to access EHM to satisfy the North Somerset Audit requirements.

How will this affect me?

When logging into EHM; once you have entered your usual:

'Login ID'

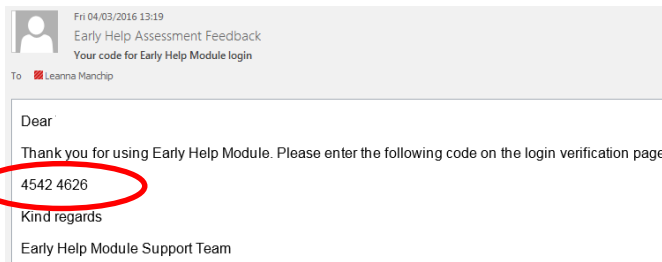
'Password'

'Secret Question'

You will then be asked for your 'Authentication Code'

A screenshot of the 'Liquidlogic Early Help Module' login interface. The page has a dark blue header with the text 'Liquidlogic Early Help Module'. Below the header, there is a 'System Notice' box on the left and a 'Sign In' form on the right. The 'Sign In' form is circled in red. It contains the text 'Hello' and 'Please enter the Authentication Code:' followed by a text input field. Below the input field are two buttons: 'OK' and 'Cancel'. The 'System Notice' box contains the text: 'System Notice', 'EARLY HELP MODULE', 'UAT3', 'Test System', and 'Authentication: You will be sent an Authentication Code, when you receive it please enter it here.'

You will be sent an email automatically from 'Early Help Assessment Feedback' with your 'Authentication Code' – just enter the number into the box on EHM and you will be granted access.



Please Note: the email will be sent to the email address you provided us when applying for an EHM login.

This will not affect you logging in and using EHM.